

# Hugs, not bugs.



## On-Demand Pest Control at a Glance:

As part of your Resident Benefits Package, you are covered in the event of Pest Infestations. You can view your On Demand Pest Control package inclusions in your Lease Addendum, or reference the chart below.

### Pest Assurance Basic

- Bed Bugs
- Fleas
- Ticks
- Weevils
- Mites

### Pest Assurance Plus

- Cockroaches
- Bed Bugs
- Fleas
- Ticks
- Weevils
- Mites

### Pest Assurance Pro

- Ants
- Mice
- Cockroaches
- Bed Bugs
- Fleas
- Ticks
- Weevils
- Mites

### Pest Assurance Premium

- Everything in Pro
- Rats
- Mice
- Spiders
- Wasps
- Bees
- Yellow Jackets
- Hornets
- Box Elder Bugs
- Elm Seed Bugs
- Earwigs
- Scorpions
- Silverfish

**Our resident are enrolled in the top level Pest Assurance Premium program if they opt-in to the On-Demand pest control program.**

Note: Regardless of which package you are in, you can file up to 4 claims per year for active infestations. Claims can be filed using this website [pest.residentforms.com](http://pest.residentforms.com)

For additional questions, please refer to your On-Demand Pest Control Resident FAQs document available from your Property Manager.